



Friends of the Disabled (Renfrew) Inc is a registered Charitable Organization. Our primary project has been the operation of the Sunshine Coach Service since 1985. In addition, we have a special interest in advocacy for all people in our community who live each day with disabilities. Our goal is to ensure that transportation barriers that prevent full participation of everyone within our community are overcome. We strive to ensure the greatest possible access to everything our great community has to offer.

We are a civic minded organization with a significant interest in community outreach, especially the gathering and sharing of information related to the day to day challenges of living with disabilities of all forms.

We have a huge commitment to raising funds to ensure that the Sunshine Coach Service remains viable and that fares continue to be affordable for our fellow citizens who depend on this service every day. Furthering ACCESSABILITY is our mission.



Sunshine Coach is a fare based provider of accessible transportation for the people of Renfrew and area who are living with disabilities that render the use of conventional modes of public transportation inappropriate to their needs.

Starting with a single coach in 1985, our service has grown steadily to keep pace with the need. Our fleet currently consists of eight specially equipped vehicles operated by a staff of courteous and professional drivers.

Sunshine Coach conducts in excess of twenty thousand trips on an annual basis for our fellow citizens, providing access to Medical appointments, educational and employment opportunities, as well as access to community, social and religious celebrations.

Operating as a non-profit organization, we are dependant on public support to help keep our service viable and our fares affordable for those who need us every day.



### Hours of Service

Monday to Thursday:  
7:30 a.m. to 4:30 p.m.

Friday:  
7:30 a.m. to 10 p.m.

Saturday and Sunday:  
10:00 a.m. to 10 p.m.

### Sunshine Coach Service

44 Railway Avenue  
Renfrew, Ontario  
K7V 3B1

Telephone: 613-432-2134  
Fax: 613-432-0957  
E-Mail: [sunshinecoach@sunshinecoach.ca](mailto:sunshinecoach@sunshinecoach.ca)  
[www.sunshinecoach.ca](http://www.sunshinecoach.ca)



Furthering ACCESSABILITY Since 1985

*Introducing our new  
C.A.R.E. Initiative*

*Community*

*Access to*

*Recreation*

*Events*

In partnership with .....



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## What is the C.A.R.E. Initiative?

The C.A.R.E. Initiative is a program of subsidies provided by the Friends of the Disabled organization aimed at assisting local Facilities in increasing community and recreational outings for their residents and clients.

## Who qualifies for the subsidies program?

Facilities who provide live-in long term care for residents or retirement residence accommodation and are willing to provide organized trips and outings on behalf of their clients qualify. The program is aimed at effectively doubling your transportation budgets using subsidies provided under approval by Friends of the Disabled on a fifty/fifty basis. Accessible transportation is provided by Sunshine Coach.

## What is the C.A.R.E. Initiative Partnership Triangle?



The partnership that exists under this initiative involves Friends of the Disabled who will provide a 50% subsidy for qualifying and approved outings, Sunshine Coach Service who will handle all logistics related to the accessible transportation required for the outing and your Facility who will provide a 50% portion of the total cost of the transportation for your outing. This model provides your Facility with the opportunity to extend the number of outings you undertake in any given year by a factor of 100% up to the budgetary maximum ceiling for subsidies under this initiative, as determined on an annual basis by the Friends of the Disabled Organization.

## What are other participants saying about the C.A.R.E. Initiative?

- Thank you for providing our trip in July for Quail Creek. We had a great time at Parliament Hill.*  
Sincerely,  
Susan McGregor  
Community Relations Manager  
Quail Creek Retirement Residence
- On behalf of Community Living Renfrew County South, I want to thank Friends of the Disabled for thinking of us and including us in your "Accessibility to Community Recreation Outreach Initiative".*  
*Twenty-four individuals supported by Community Living benefited greatly from your generosity. Two groups attended the International Plowing Match in Chute-a-Blondeau ..... And one group attended the National Arts Centre Christmas Gospel Concert December 16, in Ottawa.*  
*Everyone enjoyed the recreational and cultural experience these events provided. The door to door transportation enabled staff to spend quality time with the people supported. Thank you to the drivers for their great service.*  
Sincerely,  
Lucy McCordick-Boisvenue  
Manager Family Support / Respite  
Quality Improvement  
Community Living Renfrew County South
- On behalf of the Residents, Volunteers and Staff of Bonnechere Manor, I would like to thank you for your generously covering the cost for our trip to ScotiaBank Place, January 5th.*  
*Because of your generosity, our Residents had the unique experience of attending a National Hockey League Game. One of our Resident's family members said that it was a dream of a lifetime for their brother to attend a Sens game. "Thank you" just doesn't seem to be enough when you are involved in making someone's dream come true.*  
*However, thank you for being such a wonderful partner with the Bonnechere Manor Family!*  
Sincerely,  
Colleen Kunopaski  
Recreation Programmer  
Bonnechere Manor

## Step By Step Procedure

Planning and executing your outing and applying for your subsidy under the C.A.R.E. Initiative is easy, just follow these steps:

- Contact Sunshine Coach Operations Department during regular business hours, Monday to Friday between 7:30 a.m and 4:30 p.m. You may reach them by telephone at 613-432-2134 or via e-mail at sunshinecoach@sunshinecoach.ca.
  - Please provide the details of your outing such as the date, times (pick-up & return), origin, destination and number of clients from your Facility who will be participating. If known, it would be helpful to classify your clients as Ambulatory, Wheelchair and how many Attendants will be on board. Any other details that will assist in determining the vehicles and manning requirements for your outing would be appreciated.
  - Specifying an alternate date and time would be beneficial in the event that our schedule does not allow accommodation of your outing on the initial date.
  - Please indicate that you would like a quotation for the trip based on the parameters you have furnished.
  - Please indicate that your Facility would like to apply for a subsidy of 50% to be provided by Friends of the Disabled. Sunshine Coach Operations Department will forward the quotation together with your request for a subsidy to Friends of the Disabled for their review.
- Please provide complete contact information for the staff member at your Facility who will be the liaison for your outing. Sunshine Coach Operations Staff and/or Friends of the Disabled volunteers will be in contact with you to finalize details.
- If possible, please take photographs of your outing and share these with us. These could be posted to our website as well as submitted to the local newspaper as a memento of your outing.
- Please note that planning your tentative outing as much in advance as possible will allow Sunshine Coach the greatest possible flexibility in ensuring that your particular trip can be accommodated.